

<b>ENPRO</b>	<b>QUALITY FORMAT</b>	Format. No.: EP/QF/CL/02 Page No. : Page 1 of 1
Issue No.: 02 Date: 02/08/2021	CLIENT SATISFACTION SURVEY FORM	Rev. No.: - 00 Date: -

**Dear Customer,**  
**Please spare your valuable time to give us a feedback of our services, which will help us to improve & to serve you better.**

**CLIENT DETAILS**

Name of the Client	
Address	
Contact Person	
Designation	
Product	
Scope of Services	

**PERFORMANCE OF JOB**

ATTRIBUTE	RATING					REMARKS
	1 Poor	2 Avg	3 Good	4 Very good	5 Excellent	
Timely Service before order acceptance.						
Timely service after order acceptance & also after sales services.						
Timely Delivery/Service of the Product or After Sales Services.						
How accessible we are on phone, when required, after order acceptance?						
Overall satisfaction level						
Are we able to understand your requirement?	Yes		No			
	<input type="checkbox"/> <b>Technical Knowledge</b> <input type="checkbox"/> <b>Timely &amp; Promptness Services</b> <input type="checkbox"/> <b>Customer recommendation</b> <input type="checkbox"/> <b>Cost of the Product</b> <input type="checkbox"/> <b>Others (please specify)</b>					

**Suggestion for Improvement:**

<b>Signature of Authorized personnel.</b>	<b>Company Seal</b>
<b>Designation</b>	<b>Date</b>

Prepared By : MR	Reviewed and approved by : Director
	