

ENPRO	QUALITY FORMAT	Format. No.: EP/QF/CL/02 Page No. : Page 1 of 1
Issue No.: 03 Date: 15/04/2023	CLIENT SATISFACTION SURVEY FORM	Rev. No.: - 00 Date: -

Dear Customer,
Please spare your valuable time to give us a feedback of our services, which will help us to improve & to serve you better.

CLIENT DETAILS

Name of the Client	
Address	
Contact Person	
Designation	
Product	
Scope of Services	

PERFORMANCE OF JOB

ATTRIBUTE	RATING					REMARKS
	1 Poor	2 Avg.	3 Good	4 Very good	5 Excellent	
Timely Service before order acceptance.						
Timely service after order acceptance & also after sales services.						
Timely Delivery/Service of the Product or After Sales Services.						
How accessible we are on phone, when required, after order acceptance?						
Overall satisfaction level						
Are we able to understand your requirement?	Yes <input type="checkbox"/> No <input type="checkbox"/>					
	<input type="checkbox"/> Technical Knowledge <input type="checkbox"/> Timely & Promptness Services <input type="checkbox"/> Customer recommendation <input type="checkbox"/> Cost of the Product <input type="checkbox"/> Others (please specify)					
Suggestion for Improvement:						
Signature of Authorized personnel.			Company Seal			
Designation			Date			

Prepared By : MR	Reviewed and approved by : Director
	